



FOR YOU AND ALL OTHERS: OUR SANITARY PROTOCOL

The health and well-being of our guests and employees is our top priority. In strict compliance with the guidelines of the Berlin Senate and the recommendations of the Robert Koch Institute, we have extended our existing hygiene and safety measures to ensure that you have a safe stay.

EMPLOYEES

All our employees are trained and instructed in the currently hygiene standards and legal guidelines. In all public areas as well as in interactions with guests, our employees wear a mouth and nose cover.

ROOMS & SUITES

For your safety, we have intensified the room cleaning processes and added a disinfection. Furthermore, we provide you with your personal hygiene set, consisting of a mouth and nose cover, disinfection wipes and gel.

THE HOUSE

We have intensified our cleaning procedures in all public areas and expanded them to include disinfection of the most frequently used contact surfaces. Disinfection stations and dispensers are also available. We ask our guests to enter the lifts only one at a time (except for families). Wearing a mouth-nose cover in public areas is mandatory for all adults and children over 6 years of age.

SPA & SPORTS

Our Susanne Kaufman Spa is available for treatments. The pool and sauna area will remain closed by order of the Berlin Senate until further notice. To adhere to the current regulations our gym can be used exclusively. Please contact our reception team.

RESTAURANT & BARS

In order to maintain the required minimum distance in our restaurant The Casual, Stue Bar and the terrace, some tables and chairs have been removed. We offer all our guests an exclusive À la carte breakfast and will refrain from offering our breakfast buffet until further notice. Our Room Service Menu is available to you via a QR Code.

MEETING & EVENTS

With our special room planning we guarantee the legally required minimum distance of 1,5m. Disinfectant dispensers are available for you in all meeting rooms. Coffee breaks are served individually in the room. Buffets will be avoided until further notice.